



**An Roinn Gnóthaí Fostaíochta
agus Coimirce Sóisialaí**
Department of Employment Affairs
and Social Protection

Social Welfare Information & Contact Details following the fire in Douglas Shopping Centre

Tuesday, 3 September 2019:

The Department of Employment Affairs and Social Protection would like to advise those who have been made unemployed as a result of the fire in Douglas Shopping Centre at the weekend to contact their local Intreo Centre to apply for social welfare support.

The Department has also set up a phone number and email address where those affected can get information and advice on social welfare entitlements.

The contact phone number is 021 4943144. It is open from 10.00am to 5.30pm Monday to Friday (including lunchtime).

The email address is corkabbeycourt@welfare.ie

The Department's Intreo Service in Cork city is also available for information and advice.

Intreo Centres in Cork

- Abbey Court House, George's Quay,
- Cork Intreo Centre, Hanover Street, Cork

Opening hours for these Intreo Centres are:

- Monday, Tuesday and Wednesday: 9.15am to 5.00pm (including lunchtime)
- Thursday: 10.15am to 5.00pm (including lunchtime)
- Friday: 9.15am to 4.30pm (including lunchtime)

Post Office Arrangements

Arrangements have been made for social welfare customers who, up to now, attended the Post Office in Douglas Shopping Centre to attend the Post Office in SuperValu, Blackrock instead where they can collect their Child Benefit and other welfare payments.

Social Welfare Branch Offices

There are a number of Social Welfare Branch Offices in Cork available for employees and employers living in those areas. Details on the opening hours for these offices follow.

OFFICE	OPENING HOURS	TEL NO
Carrigaline Ballea Road	Mon, Tues, Wed, Fri	
	9.30am to 12.30pm and 2.00pm to 4.00pm	
	Thurs 10.30am to 12.30pm and 2.00pm to 4.00pm	021-2386900
Cobh Lynch's Quay	Mon - Wed	
	9.30am to 12.30pm and 2.00pm to 4.30pm	
	Thurs 10.30am - 12.30pm and 2.00pm to 4.30pm	
	Fri 9.30am to 12.30pm and 2.00pm to 4.00pm	021-4908010
Bandon 96 North Main Street	Mon to Thurs	
	9.30am to 12.30pm and 2.00pm to 4.00pm	
	Fri 9.30am to 1.00pm and 2.00 to 4.00pm	023-8820200
Clonakilty Unit 2, Supervalu Shopping Centre, Faxbridge,	Mon to Thurs	
	9.30am to 12.30pm and 2.00pm to 4.00pm	
	Fri 9.30am to 1.00pm and 2.00 to 4.00pm	023-8821210
Kinsale Market Lane	Mon to Thurs	
	9.30am to 12.30pm and 2.00pm to 4.00pm	
	Fri 9.30am to 1.00pm and 2.00 to 4.00pm	021-4702910
Midleton Enterprise Park, Dwyer Road,	Mon to Thurs	
	9.30am to 12.30pm and 2.00pm to 4.00pm	
	Fri 9.30am to 1.00pm and 2.00 to 4.00pm	021-4621200
Youghal Store Street	Mon to Thurs	
	9.30am to 12.30pm and 2.00pm to 4.00pm	
	Fri 9.30am to 1.00pm and 2.00 to 4.00pm	024-25020

ENDS